Training Programme

Terms and Conditions
Make a Booking

Payment

Bookings / Payments can be made over the telephone, or by sending us the completed registration form along with a cheque made payable to Oasis Dental Care Ltd.

If you prefer to pay direct into our bank account, please contact our reception team for more information.

Please read the cancellation and liability sections carefully before making your booking.

Payment is required before any event and The Wessex Dental Specialist Centre reserves the right to refuse anyone who has not prepaid for the course(s). Payment in advance is necessary to confirm any booking.

If you have any questions, please contact us on 01329 226470 or send an email to info@wessexdental.com and we will be happy to help you process your request.

Cancellation

Cancellation by the delegate

With two months notice - full refund or transfer payment to a new course. If a refund is approved it will take approximately two weeks to process.

With less than two months notice – no refund offered. For cancellations made under exceptional circumstances it will be at the discretion of The Wessex Dental Specialist Centre whether the delegate can be credited towards another course being held at the centre.

Cancellation by The Wessex Dental Specialist Centre

The Wessex Dental Specialist Centre reserves the right to modify or cancel any event if unforeseen circumstances arise. If we cancel an event we shall inform you as soon as possible using the contact details provided to us and offer you a full refund or a rebooking.

This excludes cost of cancelled transport or hotel bills which will not be reimbursed.

The Wessex Dental Specialist Centre training events are all subject to minimum numbers.

Liability / Insurance

The registration fees do not include the insurance of delegates against personal accidents, sickness, cancellations by any party, theft, loss or damage to personal possessions. The organisers accept no responsibility for death, injury, loss or accident, delay arising from any act or default of any person.

Delegates and other participants are strongly advised to take out adequate personal insurance to cover risks associated with travel, accommodation, cancellation and theft or damage to personal belongings.

The Wessex Dental Specialist Centre reserves the right to amend any part of the event programme or arrangements if necessary.
Purchase Terms

For your information, we do not post out any actual physical tickets and all bookings will be followed by a confirmation by email only. Payments of receipts made by credit or debit card over the telephone will be either kept in a secure place until the date of the course when the delegate can collect, posted to the delegate at the address given or kept in a secure place at the centre for the delegate to collect between date of payment and the course.

We advise you to carefully check all personal data supplied at the time of booking and ensure any email addresses given are kept in date with our records as these details will be used to contact you for confirmation of the event. If a confirmation email is not received it will be the responsibility of the delegate to contact the centre and ask for a replacement.

All events are subject to availability.

How to find us

By Car

From M27
- Exit the M27 motorway at junction 11
- Head towards Fareham (there are three lanes heading this way)
- Get in the far left hand lane which is a slip road signposted for A32 Wickham and A27 Portchester
- On the slip road, get into the right hand lane
- You will come to the Delme roundabout (traffic lights)
- Take the fourth exit off this roundabout into Wallington Way (dual carriageway)
- You will come to the Broadcut roundabout
- Turn right at this roundabout
- You will see a mini roundabout ahead (Sainsbury’s is on the left)
- Continue straight over this roundabout (Staples stationery store is on the left)
- Turn left immediately behind Staples into The Gardens (VRS Engineering and Fareham Snooker Club are on the right)
- Continue to the rear of Sainsbury’s
- Turn right into the small business park
- The Wessex Dental Specialist Centre is on the left

From Gosport
- Follow the A32 into Fareham
- At the Market Quay roundabout take the fourth exit onto the dual carriageway
- Take the slip road signposted for A32 Wickham and A27 Portchester
- Take the second exit into Wallington Way (dual carriageway)
- You will come to the Broadcut roundabout
- Turn right at this roundabout
- You will see a mini roundabout ahead (Sainsbury’s is on the left)
- Continue straight over this roundabout (Staples stationery store is on the left)
- Turn left immediately behind Staples into The Gardens (VRS Engineering and Fareham Snooker Club are on the right)
- Continue to the rear of Sainsbury’s
- Turn right into the small business park
- The Wessex Dental Specialist Centre is on the left

From Wickham
- Follow the A32 towards Fareham
- Carry straight over the first roundabout
- Turn left at the second roundabout
- Turn left again at the next roundabout onto Broadcut
- You will see a mini roundabout ahead (Sainsbury’s is on the left)
- Continue straight over this roundabout (Staples stationery store is on the left)
- Turn left immediately behind Staples into The Gardens (VRS Engineering and Fareham Snooker Club are on the right)
- Continue to the rear of Sainsbury’s
- Turn right into the small business park
- The Wessex Dental Specialist Centre is on the left
Thirty car parking spaces are available at The Wessex Dental Specialist Centre for courses held in the evenings and when The Wessex Dental Specialist Centre is not holding clinics for patients. Alternate car parking will apply for daytime courses; directions are available from The Wessex Dental Specialist Centre on request and will be sent out when car parking is not available.

Alternate car parking is available at the Lysses hotel car park or alternatively the Wallington Village Hall.

By Train

Fareham Train station is 2km away from the centre. This can be reached by 25 minutes walk or by taxi.

Accommodation

The Wessex Dental Specialist Centre has a close relationship with the Lysses Hotel, High Street, Fareham, PO16 7BQ. Tel: (01329) 822622. This is a five minute walk away. As a result, our clients can benefit from discounted rates which reflect the high calibre facilities we offer. Alternatively we can recommend you other hotels, should you wish to stay elsewhere. Ask us for more information and contact details.

Toilets

Toilets are available on the ground floor next to the main seminar suite.

Cold Water Dispenser

A cold water dispenser with plastic cups is located in the lounge area, adjacent to the main seminar suite.

Telephone

No calls are permitted via the main switchboard and we request mobile phones are switched off during the training course.

Disabled Facilities

The centre has disabled access and facilities.

Health and Safety

The Wessex Dental Specialist Centre places great importance on the safety of Third Parties and to ensure that the high standards of safety set by The Wessex Dental Specialist Centre are complied with by all those attending the Event. Third Parties are only admitted to the Venue if they are willing to comply with any regulations in force at the premises from time to time.

Registration

Please ensure that you register at reception before entering the seminar suite. This is for health and safety purposes in case you need to vacate the building due to an emergency such as fire.

• Fire exits are indicated prominently in all rooms and corridors

In case of a fire alarm, start evacuating immediately, without collecting personal belongings.

Smoking

Wessex Dental Training operates a no-smoking policy which means that delegates are asked not to smoke in any room within the premises or within the grounds of the building.